







# FOUNDATION

MIND AND BODY SPA

## YOUR FOUNDATION EXPERIENCE

### *Considerations*

#### UPON ARRIVAL

Please check-in at spa reception 15–20 minutes prior to your service. To ensure the privacy and relaxation of all guests, silence and store electronic devices in your locker or guestroom.

#### GOOD TO KNOW

Robe, spa slippers, and locker are provided for your comfort and convenience. If you've chosen to include our saltwater spa pool in your experience, please plan to arrive one hour before your treatment.

#### LATE ARRIVALS AND CANCELLATION POLICY

In order to provide timely service to all spa guests, arrivals up to 15 minutes late will be accommodated with time deducted from the scheduled treatment. Arrivals more than 15 minutes late will be considered a late cancellation. Cancellations received less than 48-hours prior to an appointment will be charged 100% of the cost of the treatment, plus a 20% service charge.

#### SPA POLICIES

Foundation Spa services are available to guests 18 and over. Major credit cards are accepted. Harbor Grand Hotel and Marina Grand Resort guests may pay via room charge. For your convenience, a 20% gratuity will be added to your bill.

### *Individualized Care*

We want your spa experience to transform and inspire. Foundation's spa director, Jonathon, is here to answer questions, address concerns, customize your experience, and ensure your visit is exceptional.

#### CONTACT

**Jonathon Richards**

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