



FOUNDATION

MIND AND BODY SPA

111 W WATER ST
NEW BUFFALO
MICHIGAN

YOUR FOUNDATION EXPERIENCE

UPON ARRIVAL

Please check-in at spa reception 15–20 minutes prior to your service. To ensure the privacy and relaxation of all guests, please silence and store electronic devices in your locker or guest room.

GOOD TO KNOW

Robe, spa slippers, and locker are provided for your comfort and convenience. Check in up to 90 minutes before your appointment to enjoy The Harbor Grand's saltwater pool and jacuzzi, sun deck, fireside lounge, or nearby New Buffalo Beach. Pool area is complimentary to hotel guests and spa patrons with scheduled treatments.

LATE ARRIVALS + CANCELLATIONS

To provide timely service to all spa guests, arrivals up to 15 minutes late will be accommodated with time deducted from the scheduled treatment. Arrivals more than 15 minutes late will be considered a late cancellation. Cancellations received less than 48 hours prior to an appointment will be charged 100% of the cost of the treatment, plus a 20% service charge.

SPA POLICIES

Foundation spa services are available to guests 18 and over. Major credit cards are accepted. Harbor Grand Hotel and Marina Grand Resort guests may pay via room charge. For your convenience, a 20% gratuity will be added to your bill.

Individualized Care

We want your spa experience to transform and inspire. Foundation's Spa Director, Jonathon Richards, is here to answer questions, address concerns, customize your experience, and ensure your visit is exceptional. Phone 269.469.5318 or email jonathonr@harborgrand.com.

